



gcr

SINCE 1986

gold crown resort

Our Mission-

Mission Statement:

Gold Crown Resort Marketing and its subsidiaries will strive to:

- Provide our Members with prompt and courteous service.
- Provide our Members with the widest selection of vacation destinations at affordable prices via the Internet.
- Always listen carefully to our Members and their needs, and have those needs reflected in the continued development of our website.
- Continue to expand our site to include associated travel benefits, such as discount airline fares, cruise and package deals.
- Always keep the privacy and needs of our Members foremost in our minds when opting to expand our services or areas of operation.
- Always meet our Members needs and always strive to exceed their expectations.

The Gold Crown Story

The Gold Crown Resort brand represents a family of companies that have (for over two decades) set the benchmark for superior customer service, and quality accommodations, at attractive prices.

Our parent company, Gold Crown Resort Marketing Inc. was founded in Canada in 1986 followed in 1999 by offices in Florida and Las Vegas.

GCRM coordinates all Gold Crown activities globally, and shops around the world for superior accommodations capable of meeting the exacting requirements of our Members.

The leadership and staff of the Gold Crown companies are among the most experienced in the travel industry.

Gold Crown Resort's commitment to superior service, integrity and attractive prices are the cornerstones on which we have built our growth and success.

- Over 2 decades of experience in the travel industry
- Worldwide network of hotels
- Over 5000 luxury resorts
- Dedicated customer service programs
- Exclusive cruise products

Member Benefits

MEMBERS BENEFITS



[Search](#)



[Travel](#)



[Specials](#)



[Cruises](#)



[Hot Weeks](#)



[Change Your Details](#)



[Need Help?](#)



[Currency Converter](#)



[Member to Member](#)

INSTANT BOOKINGS



Registry of Resorts: Use the Registry to Search for Location-Specific Vacations Worldwide. Full Instructions located on Pg. 5.



Travel Center: Find Discounted Prices on Flights, Car Rentals and Hotel Stays.



Specials: Date-Specific inventory for high demand locations. New inventory added regularly.



Cruises: Search for Discounted Cruise Fares. Full Instructions on Pg. 6



Hot Weeks: Date-Specific inventory available at the incredible prices of \$398 and below.



Change your Details: Keep your contact details current by updating your membership here.



Need Help?: Answers to questions about payment methods, browser issues, website navigation and more!



Currency Converter: Convert prices from USD to your local currency here.



Member to Member: Rent your timeshare to other members free of charge in this section.



Instant Bookings: Members can book holidays for Friends and Family, as well as their own personal use through the Instant Bookings section of the website.

While you Wait

Activation of your Gold Crown Resort Membership can take up to 14 days. While you are waiting to receive your login details you can start exploring the wonderful options to which you will soon have full access.

Need Help

Welcome to your Help Center. This Center is designed to provide answers to your questions.

Member Code of Conduct

Help with Cookies, how to enable them?
Help with Paypal, how to open an account?
Why we require you to have Macromedia Flash Player

Holiday Types

Promotional Holidays
Currency Converter?

Tutorial 1

Tutorial 2

Tutorial 3

Members Guide
Which browser should I use?

Access the Need Help Section by clicking on the link for "Need Help" in the Login Box. From here you can access several items that will help you prepare for your Gold Crown Resort Membership.

Here you can review the "Member Code of Conduct" and view the types of Holidays Gold Crown Resort Offers.

You can also access Tutorials that will help you prepare to use the GCR website.

Learn more about us and view example vacation weeks.



HOME

NEWSLETTER

ABOUT US

WHY JOIN?

OUR WORLD



Newsletter: Get an idea of some of the vacation weeks and cruises you will soon have access to by viewing the Gold Standard, Gold Crown Resort's Online Newsletter.

About Us/Our World: Learn a little more about Gold Crown Resort.

Why Join: Learn about some of the benefits of a Gold Crown Resort Membership and read comments from other Gold Crown Resort Members.

Ready to Login

MEMBER LOGIN

Member ID:

Password:

Passwords are Case Sensitive

Recover your lost ID or password.
[Promotional Holiday Center](#)
[Need Help?](#)

Affiliates

Once you receive your membership details, begin your Gold Crown Resort Experience by entering your member ID and password at **www.goldcrownresort.com**

***Please Note - passwords are case sensitive and must be entered in the correct UPPER and lower case.**

Registry of Resorts



Start your search by selecting the Search Map located in the "Member Benefits" Panel



Select the area you are interested in traveling to; you can click on the map or choose an area from the drop-down box and click GO.



Narrow your search if necessary, by clicking where you are interested in visiting.



Select the option for **Registry of Resorts** to view the full inventory of available Resorts



Pull up information on available Resorts by selecting them from the list displayed.



View information about the Resort on its Registry Page. At this point you can enter a Request for a booking by selecting the "REQUEST" Button.

* The Registry of Resorts is intended for requests for location. The resort you select as your first choice, may not be available and an alternative may be offered to you. *

REQUEST

First Choice Start Date: Day: 1 Month: Dec Year: 2010

Second Choice Start Date: Day: 1 Month: Dec Year: 2010

Number of Weeks: 1

Bedroom Size: Select Bedroom Size

Passport Number: [Text Field]

Adults Traveling: 1

Children Traveling: 0

Special Instructions: [Text Area]

Any Handicapped: yes no

Payment Method: Paypal or Credit Card (Visa or Mastercard Only)

Email Address: [Text Field]

Confirm Email Address: [Text Field]

Tick this box if you agree to the terms and conditions. Click [Link] to view the terms and conditions.

Please VERIFY, by checking the box provided, that the holiday on request is in fact for your own personal use.

If you require accommodation for family & friends please use the link provided to access our "LIVE" booking section here.

Next

First choice start date: bookings are in week-long blocks.

Second choice start date: if available.

Maximum Occupancy is listed with the Unit Size.

Some Resorts Require Passport Numbers. *If Unavailable you can enter a series of 1's*

Number of Adults and Children Traveling.

Enter any special instructions/requests for our Reservations Department in this section. Ex: Requirements for handicapped individuals.

Please indicate handicapped travelers here.

Payment is not due until you accept your booking.

Enter and Confirm your Email, this field will default to the Email on file for your membership.

You must accept the Terms and Conditions to place a request.

Booking through the REGISTRY must be for the member's personal use.

Cruises Step 1



Begin your Cruise Search by selecting the link for Cruises from the "Member Benefits" Panel on the left hand side of the screen.

Step 2



Select the Area you are interested in booking a cruise from the list presented.

Areas include: Western and Eastern Caribbean, Alaska, Hawaii, Europe, Asia, Mexico, USA/Canada, Disney and South America

Step 3



Browse through available cruises. To learn more about a specific Cruise, select it from the list provided.

Step 4



Review details for the cruise and select the option for "Request this Cruise".

[Request this Cruise](#)

So you want to cruise? Don't miss this information!

Gold Crown Resort's Cruise Department is ever-expanding and we take pride in knowing that we can service the inexperienced to the savviest cruiser.

Group Cruises:

Planning a family reunion? Convention? Maybe a Wedding-at-sea? You can customize your own group cruise and we will take care of the details!

Low Price Guarantee:

Low price guarantee! We work directly with the cruise lines and provide the lowest possible price to you. We even triple-check your cruise fare before final payment to ensure you always pay the lowest rate offered by the cruise lines.

Book Any Cruise:

You can book virtually ANY cruise offered by the cruise lines! Although you may not see a sail date listed, contact one of our cruise coordinators and we will be happy to research any cruise for you.

Email us: cruises@goldcrownresort.com

Friends and Family:

What about family and friends? Your family and friends can also book any cruise and receive the same benefits...even if you are not sailing with them!

We can't wait to begin planning your next cruise adventure.

Travel Center



Gold Crown Resort realizes that our members will have other travel needs from time to time. For this reason we provide the Travel Center where members can search for discounted flights, hotels, car rentals and more!



Home:

Return to the main Gold Crown Resort site at any time by clicking HOME.



Hotels:

The World's most comprehensive hotel booking engine where Members can choose from over **75,000** Hotels & Resorts world-wide.

We are very pleased to announce that Our TRAVEL CENTER is now available for Family & Friends bookings

Best Rate Guarantee!



Flights: Gold Crown Resort is pleased to announce that members can now enter their frequent flyer number and receive full credit from the airlines for all flights booked on our site.

First Class and Business Fares can now be booked on-line with the ability to even choose your preferred seating!

In addition we have added a section that alerts Members to some of the best web fares along with a comprehensive TRAVEL TOOLS section



Vacations:

Customize your Vacation!
Car + Hotel + Airfare



Car Rentals:

WCT will help you quickly find the best price available.



Save Rate: We are excited to be able to offer a special "Save Rate" on hotel bookings. This new section has a 110% Best Rate Guarantee at over 60,000 properties. These incredible rates are possible due to the bulk purchasing capabilities of our hotel providers.



Last Minute: This wonderful addition to the GCR program gives our members who travel on short notice, the ability to book online weekend packages and getaways for under \$250 **PLUS** The Luxury Collection!"



Attractions/Tickets:

New! New! New!
Tours - Shows - Attractions



Fare Buzz Flights:

Search for Flights through Fare Buzz.



Cruises:

Book Cruises through Gold Crown Resort.



Octopus Travel:

Search exclusive hotel properties in Europe and Asia.

The Gold Crown Resort Network



-  **Gold Crown open its first office in Canada in 1986**
-  **Gold Crown open its HQ in Florida in 1999**
-  **61 Affiliate Offices Worldwide**
-  **18 Travel Providers and Growing**
-  **5000 Resorts Worldwide and Growing**
-  **570 Resort Providers and Growing**

Need to contact Gold Crown Resort?

Members can always use the Message Center to contact a Customer Service Representative directly through www.goldcrownresort.com or Email Us:

Customer Service: customerservice@goldcrownresort.com
Cruise Department: cruises@goldcrownresort.com
Reservations Department: reservations@goldcrownresort.com

Phone: 407-977-1770
 Fax: 407-977-2720

Business Hours
 Monday-Friday: 8:30am-6pm EST
 Saturday-Sunday: 9am-5:30pm EST

Frequently Asked Questions

HOW SECURE IS MY PERSONAL INFORMATION?

Gold Crown Resort has invested heavily in state-of-the-art technology to ensure your privacy. Access to data is limited and security measures are strictly enforced. Gold Crown Resort will under no circumstance share your information with a third party and has taken extensive measures to ensure complete privacy. It is imperative that Members keep their login details secure and that they are never provided to non-registered clients.

ARE FRIENDS AND FAMILY PERMITTED TO USE MY MEMBERSHIP?

All peak inventories and locations are reserved for the exclusive (personal) use of our registered Members. We are pleased however to be able offer your Family & Friends access to (3) sections of our website. 1. Travel Center 2. Cruises 3. Instant Bookings. Your cooperation in ensuring that all other areas of our site remain for your personal holidays, is sincerely appreciated.

HOW LONG WILL IT TAKE TO RECEIVE CONFIRMATION?

You will be notified within 72 hours by e-mail. Once your accommodation has been booked, confirmation documents will be forwarded to you via the Gold Crown Resort website, within 7-10 days. If you have not received your confirmation documents within this time frame please contact us immediately at customerservice@goldcrownresort.com

DO RESORTS HAVE SPECIFIC CHECK-IN DAYS?

Yes. Each resort sets its own check-in and check-out days. The most common day is Saturday, with an afternoon check-in and a morning check-out.

CAN WE CHANGE OUR CHECK-IN DAY ONCE WE ARE CONFIRMED?

No. Once you are confirmed, your arrival dates cannot be changed or cancelled. The Resort Providers do not allow us to cancel. One of the key reasons we can provide you with accommodations well below wholesale rates is that we purchase specific non-cancelable dates as requested by our Members.

WHAT IF WE ARE GOING TO BE LATE IN ARRIVING AT THE RESORT?

We are more than happy to advise the resort of your arrival date and in addition, we provide you with the Resort phone number with your confirmation materials. The Resort will hold your reservation as long as it has been notified in advance of your late arrival.

WHAT IF I LOSE MY CONFIRMATION?

No problem. If your confirmation is misplaced, we can immediately forward another copy to you. If you are due to arrive at the Resort in less than seven days, we ask you to please provide a fax number to ensure you receive the replacement confirmation in time.

WHAT IF I WANT TO REQUEST A DESTINATION THAT IS NOT ON YOUR WEBSITE?

We will help you. We do have access to additional locations from time to time. Simply click on our Message Center and tell us, and we will attempt to arrange a suitable accommodation for you. Please keep in mind that our search may take longer than 72 hours, and prices may be higher.



